



COURSE OUTLINE

MODULE	CONTENT SUMMARY	PARTICIPANTS WILL BE ABLE TO:
The 4 Imperatives of Great Leaders®	Overview of the 4 Imperatives framework and review and action plan on 360° Assessment results.	 Learn how to leverage and engage the knowledge that exists in their team.
		 View team members as "whole people," each with unique talents and contributions to be made.
		• Understand <i>The 4 Imperatives of Great Leaders</i> and begin an action plan process of their 360° Assessment results.
Inspiring Trust®	Understand the connection between trust and business results. Develop the skills to build, restore, and extend trust.	• Learn the behaviors that build trust.
		 Increase influence through greater trust and trustworthiness.
		• Learn how to build, restore, extend, and maintain trust.
Clarifying Your Team's Purpose and Strategy®	Connect the purpose of their team to mission, vision, values, and strategy of their organization.	• Clearly understand and articulate the "job" their team is hired to achieve.
		• Connect the team's work to the economic drivers of the organization.
		 Articulate a shared purpose and vision statement.
Building Process Excellence®	Basic understanding of how to make it easy for your employees to achieve results by creating processes that ensure ongoing success.	 Identify the core processes through which work is accomplished.
		• Create a means for improving the predictability of results.
		• Use tools to maximize work processes.







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Unleashing Talent®	Complete a team talent checkup and learn to tap into the unique talents and contribution of each member of the team.	• Evaluate current talent positioning, engagement, and development needs.
		• Help team members define their contribution against the needs of the organization.
		• Learn three "leadership conversations" to clarify performance expectations, apply specific talents to key objectives, and "clear the path" toward progress.
Leading Across Generations®	Understand the differences between multiple generations in the workplace.	• Foster effective communication across different generations.
		• Improve the quality of results by leveraging the unique strengths of each generation.
		• Reduce conflicts by coaching team members to work effectively with co-workers from other generations.

For more information about FranklinCovey's *Leadership Modular Series*, contact your client partner or call 1-888-705-1776 for help finding a client partner in your area.

